

# Integrated Video Surveillance



O2 shop, Utrecht, Holland

## Product:

**GuardNVR**

## Details:

**Integrated with Anker-Systems  
POS Solution**

## O2 Secures Personnel/Customers and Reduces Theft

O2 (British Telecom) is one of the largest and the most innovative telecom providers in Holland. They have several stores in the country to serve their customers (O2 is an international telecom provider with customers in the U.K., Ireland, Germany and the Netherlands).

To secure their personnel and customers O2 had a need for Video Surveillance. To reduce theft and more closely and easily monitor all transactions the ideal CCTV solution had to be integrated with the POS system (point of sales). O2 chose for an integrated video surveillance solution offered by Anker-Systems, their POS supplier.

### Integration

Anker-Systems integrated **GuardNVR** technology with their **POWER POS** application. The CCTV application, which is web-based, can be accessed locally and remotely with a standard Windows PC (no additional application is required). Access will only be granted if the user has an account with the username and password.

Integration of the video surveillance application with the POS system enables O2 to store movies that are generated when specific actions on the POS are executed (like no-sales or return-good). This enables the management of O2 to monitor not only the shop but also specific transactions taking place in the shop.

### Support

The support team of Anker-Systems has been well trained by **Quadrox**. With the IT knowledge they have and the application knowledge that was taught in the training they are capable of answering all questions and solving any problem that might occur.

