

# KB-0130-Using old Activation Code after placing additional NIC

## GENERAL

<b>Distribution</b>	<b>OEM/Partner/Distributor</b>	<b>Installer</b>	<b>Customer</b>
	YES	YES	YES
<b>Last Update</b>	18-06-2010		
<b>Product</b>	WebCCTV, GuardDVR, GuardNVR, IQR		
<b>Version</b>	All		

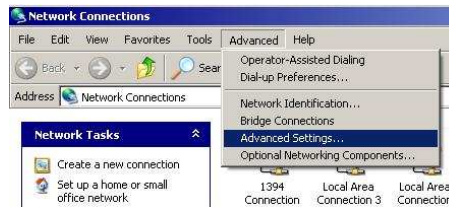
## DESCRIPTION

After plugging the extra NIC to the server, the Authorization Request changes. The reason is that the newly added NIC becomes the primary and it's MAC address is used for Authorization Request. To fix the problem, the old NIC should be set as a primary.

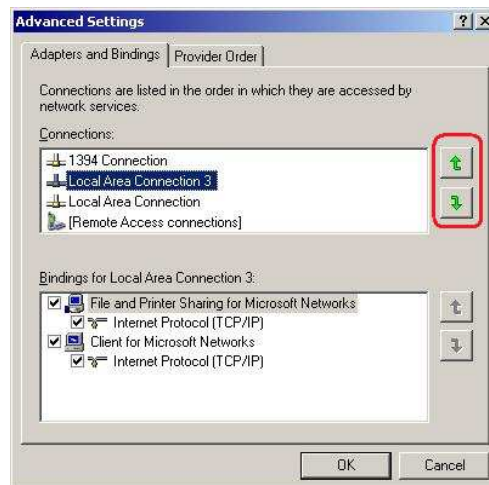
## SOLUTION

To do this, please follow the steps below:

- **Stop** Video Server
- **Navigate** to Start → Control Panel → Network Connections
- **Select** Advanced → Advanced Settings:



- Using green arrows **move** the old NIC at the beginning of the list:



- **Start** Video Server